

**GTE bill payments:**

For your convenience, a self-addressed envelope is enclosed with your telephone bill to make it easy to pay by mail. Insert check or money order and payment card in the envelope and return to us. Bills may also be paid at the GTE Customer Service Agency Booth location. Please bring your bill and payment card when making payments in person. If you have misplaced or did not receive a self-addressed envelope, mail your payment to GTE of Indiana, Inc., P.O. Box 2301, Fort Wayne, IN 46801.

It is recommended that cash not be sent through the mail.

**GTE employee identification:**

For your protection, every employee wears an official identification badge. If you have the slightest doubt about anyone who says he/she is from the Telephone Company, please ask to see their badge.

**GTE**  
GENERAL TELEPHONE  
CORPORATION  
OF INDIANA, INC.

Employee  
Photo

NAME

NO. 12345678

**GTE telephone company manager**

Service Manager  
R. L. Pfaffer

1 294-4515  
(Call Collect)

**service and other calls:****repair service**

(before calling see page 7) 1 800 232-5500  
(Toll Free)

**directory assistance—local**

(for numbers not listed in this book) 1411

**cable locating service**

(Toll Free)  
1 800-382-5544

**customer billing center**

(Toll Free)  
1 800 552-1345

**hearing and speech impaired customers with TTY units**

(Toll Free)  
1 800 552-3335

**party line**

(to find out how to dial  
another party on your line)

see page 12

**assistance in calling**

(if you need help to make a call)

"OPERATOR"

**RESIDENCE CUSTOMERS**

(Business Customers See Pages 4 & 5)

**GTE business office: (telephone inquiries)**

FOR NEW OR ADDITIONAL SERVICE, telephone calling cards, or any other information about telephone service.

Hours: Monday through Friday 8:30 AM to 5:00 PM

Call: 1 800 621-8081 (toll free)

Hearing and speech impaired customers with TTY units

Call: 1 800 552-3335 (toll free)

**GTE customer billing center: (telephone inquiries)**

FOR BILLING MATTERS, late payment information and long distance calls.

Hours: Monday through Friday 8:30 AM to 5:00 PM

Call: 1 800 552-1345 (toll free)

Hearing and speech impaired customers with TTY units

Call: 1 800 552-3335 (toll free)

**GTE customer service agency booth:**

Convenient self-service showroom (see page 6)

The GTE Customer Service Agency Booth\* is a self service display which provides an excellent place to obtain telephones and related services.

\*Farmers State Bank  
Mentone, Indiana

**GTE repair service:**

(before calling follow the steps shown on page 7)

Hours: Twenty-four hours a day, seven days a week

Call: 1 800 232-5500 (toll free)